



## Post Production Support for a Chemical Company



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#### The Summary

Client is using SAP R/3 Version 5.0 with modules like FI, MM, PP, SD, ABAP & BASIS. Client was looking for the support to their existing SAP implementation. AG Technologies provided Support and Maintenance function which involved managing the customized configuration, enhancements, change requests and Maintenance. The support and maintenance enabled the company to optimize the performance and manage business processes more effectively.

#### The Client

The client engages into diversified businesses related to Agro industries, such as extraction of Starch, liquid glucose and other allied products from Maize. Client's product range has been also successfully expanded to cater the requirements of Food, Pharmaceuticals, Textile, Paper and Adhesive Industries. Client is a leading Manufacturer, Exporter of Industrial Chemicals, Nutritional Dietary, Supplements, and Animal Bird Feed.

#### The Business Requirement

The client has existing SAP ECC 5.0 with FI, MM, PP, SD, ABAP & BASIS modules. Client's requirement was technical support and maintenance for their SAP ECC 5.0 system. Client was always open to adopt new technologies to enhance their organizational and employees capabilities.

#### Project Summary

**Industry:** Chemicals

**Client Profile:** Client is leading manufacturer, Exporter of Industrial Chemical, Nutritional Dietary, Supplements, and Animal Bird Feed.

#### Business Requirement:

Post Production Support for SAP ECC 5.0 System.

#### Solution Benefit:

- Smooth Functionality.
- Hassel free daily operational activities.



## Technology and Tools:

SAP Solution	: SAP ECC 5.0
Operating System	: Windows 2003 Server
Database	: MS SQL 2000

## The Solution

AG Technologies provided post production support enabling the proper functioning of their SAP system.

The highlights of the solutions are as below:

- Developed Tax Invoice output for subcontracting document
- Developed Form Tracking function with the necessary reports required for Sales Tax Assessment and collection of Form "C", "I", "H" and Original Custom Clearance etc.
- Done necessary configuration to capture outgoing Excise Invoice.
- Configured commercial Invoice Number Ranges - Plant Wise.
- Configured Third Party Purchase - (Excise).
- Configured the company wise separate number range required for outbound delivery.
- Configured the functionalities for Purchase Order, Commercial Invoice, Delivery Challan, and Sales Order to get the desired output from system.

## The Solution Benefit

- Developments and configuration as per client's requirement leads to smooth functionality.
- Hassel free daily operational activities.