

SAP ERP Support for Real Estate & Constructions Company



The Summary

Client is using SAP ECC 6.0 with modules FI, CO, SD, MM, PS, QM, DMS, BASIS and ABAP. Client approached AG Technology for Post Production Support for their SAP System.

The Client

Client is one of Pune's most widely recognized names in real estate circles for creating premium lifestyle apartments for the up-market segment. Promoted by a group of Five enterprising entrepreneurs with diverse experience in engineering, construction, electronics and automation, client is already creating landmarks using the most innovative techniques and modern technology in order to deliver high-end apartments, plush with amenities and the latest automation facilities.

The Business Requirement

Client has implemented SAP ECC 6.0 modules like FI, CO, SD, MM, PS, QM, DMS, BASIS and ABAP. Client's requirement is Post Production Support for their SAP system. The support will cover SAP transaction bug fix, user guidance, performance tuning and any documentation requirements..

The Solution

AG Technologies with its technical expertise provided the post production support for SAP ECC 6.0

Technology:

- **SAP Solution** : SAP ECC 6.0
- **Operating System** : Windows XP
- **Database** : Oracle DB2

Project Summary

Industry: Real Estate & Construction

Client Profile:

Pune's recognized company in real estate industry for creating premium lifestyle and high-end apartments for up-market segment.

Solution:

Post Production Support for SAP ECC 6.0

Solution Benefit:

- Awareness and training to end user to get familiar with system.
- Improve effectiveness and efficiency of system.
- Development of Dashboard report for Better analysis and decisions.
- Car parking allocation.

Highlights of Solution

- Configured the Import Asset PO application with context to planned delivery cost.
- Onsite FI system study for resolving various processes and issues raised by the end user.
- Resolving Onsite FICO Cash Flow Report issues.
- Configured the dunning run program to get fast and updated results to user with regards to customer outstanding as on date.
- Training to end user for Document Management System (DMS)
- Knowledge transfer from BASIS and PS resource. Downloading the same to the new joinee to the client.
- Development of Car parking program for proper allocation.
- Development of Sales Dashboard report for better analysis and decision making.

The Solution Benefit

- Awareness and training has been provided to end user and are well versed with system.
- Improved efficiency and productivity of the operations because of the solution provided.
- In depth picture of customer outstanding.
- Better analysis and decisions.